



## Important Update: Medi-Cal Redeterminations are Happening Now. Help Your Patients Keep Their Medi-Cal Coverage.

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Alameda Alliance for Health (Alliance) values our dedicated provider partner community. We have an important update we would like to share with you.

Over the last three years, Medi-Cal beneficiaries have stayed enrolled in the Medi-Cal program under the continuous coverage requirement enacted during the COVID-19 Public Health Emergency.

On **Friday, March 31, 2023**, the continuous coverage requirement ended, and the annual process to review eligibility for coverage was reinstated, for all Medi-Cal beneficiaries.

Starting now through **Sunday, June 30, 2024**, all Medi-Cal beneficiaries must be renewed to stay enrolled in the program. The Alliance will work with our providers and community partners to help support our members through this process.

### What does this mean for Alliance providers?

Every month, starting in July 2023, the Alliance will share a list of the renewal dates for your assigned member patients. We ask that all providers please help remind their patients on the list to:

1. Be sure their contact information is current with Medi-Cal at **[www.mybenefitscalwin.org](http://www.mybenefitscalwin.org)** or by calling the Alameda County Social Services Agency toll-free at **1.888.999.4772**.
2. Check their mailbox for their renewal form from the Alameda County Social Services Agency, and complete and submit it by mail, phone, in person, or online.
3. Create or check their online account at **[www.KeepMediCalCoverage.org](http://www.KeepMediCalCoverage.org)**.
4. Visit a local enrollment assistance site if they need help completing their renewal form. If you would like printed copies of the attached list to share with your patients, please contact Alliance Provider Services at **1.510.747.4540**.

Thank you for your continued partnership and for providing high-quality care to our members and community.

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**Questions?** Please call the Alliance Provider Services Department  
Monday – Friday, 7:30 am – 5 pm  
Phone Number: **1.510.747.4540**  
**[www.alamedaalliance.org](http://www.alamedaalliance.org)**

# KEEP YOURSELF AND YOUR FAMILY COVERED.



## Take action to keep your Medi-Cal.

Medi-Cal covers vital health care services for you and your family, including doctor visits, prescriptions, vaccinations, mental health care, and more. So, if you have Medi-Cal, make sure you renew it when it's time.

### 1 Update your information.

Make sure Medi-Cal has your current:

- Address
- Phone number
- Email address

To update your information, you can log in to your account at [www.mybenefitscalwin.org](http://www.mybenefitscalwin.org). You can also call the Alameda County Social Services Agency toll-free at **1.888.999.4772** or visit [www.alamedacountysocialservices.org](http://www.alamedacountysocialservices.org).

### 3 Create or check your online account.

You can sign up to receive alerts on your case. Create or log into your account to get these alerts. You may submit renewals or request information online.

### 2 Check your mailbox.

Alameda County Social Services Agency will mail you a letter about your Medi-Cal eligibility. You may need to complete a renewal form. If you're sent a renewal form, submit your information by mail, phone, in person, or online, so you don't lose your coverage.

### 4 Renew it or lose it.

If you get a renewal form in the mail, complete it, and submit your information by mail, phone, in-person, or online, to keep your coverage. If you need help completing your renewal form, call for an appointment at one of the enrollment assistance locations listed on the back.



To learn more and sign up for general updates, please visit [www.keepmedicalcoverage.org](http://www.keepmedicalcoverage.org).

ALAMEDA  
**Alliance**  
FOR HEALTH

C&O\_CBO CONTACTS 03/2023

# KEEP YOURSELF AND YOUR FAMILY COVERED.



If you need help to complete your renewal form, please call for an appointment at a location near you.

## Asian Health Services

818 Webster St.  
Oakland, CA 94607  
**1.510.986.6880**

## Asian Health Services - Frank Kiang Medical Center

250 E. 18th St.  
2nd Floor  
Oakland, CA 94606  
**1.510.986.6860**

## Asian Health Services - Rolland & Kathryn Lowe Medical Center

835 Webster St.  
Oakland, CA 94607  
**1.510.318.5800**

## Axis Community Health - Pleasanton

5925 W. Las Positas Blvd.  
Suite 100  
Pleasanton, CA 94588  
**1.925.462.1755**

## Axis Community Health - Livermore

3311 Pacific Ave.  
Livermore, CA 94550  
**1.925.462.1755**

## Bay Area Community Health - Liberty

39500 Liberty St.  
Fremont, CA 94538  
**1.510.252.5860**

## Bay Area Community Health - Mowry I

2299 Mowry Ave.  
Suite 3B  
Fremont, CA 94538  
**1.510.252.5860**

## Bay Area Community Health - Mowry II

1999 Mowry Ave.  
Suite F  
Fremont, CA 94538  
**1.510.252.5860**

## Bay Area Community Health - Main Street Village Clinic

3607 Main St.  
Suite B  
Fremont, CA 94538  
**1.510.252.5860**

## Bay Area Community Health - Irvington

40910 Fremont Blvd.  
Fremont, CA 94538  
**1.510.252.5860**

## Center for Empowering Refugees and Immigrants

544 International Blvd.  
Suite 9  
Oakland, CA 94606  
**1.510.444.1671**

## East Bay Agency for Children

43030 Newport Dr.  
Fremont, CA 94538  
**1.510.656.4206**

## East Oakland Health Center

7450 International Blvd.  
Oakland, CA 94621  
**1.510.835.9610** ext. 2256

## Family Bridges

168 11th St.  
Oakland, CA 94607  
**1.510.839.2022**

## Kidango

44000 Old Warm Springs Blvd.  
Fremont, CA 94538  
**1.510.650.7484**

## Korean Community Center of the East Bay

97 Callen Ave.  
San Leandro, CA 94577  
**1.844.828.2254**

## La Clínica de la Raza - Transit Village

3451 East 12th St.  
Oakland, CA 94601  
**1.510.535.3650**

## La Clínica de la Raza - San Antonio Neighborhood Health Center

1030 International Blvd.  
Oakland, CA 94606  
**1.510.238.5462**

## La Familia

22366 Fuller Ave.  
Hayward, CA 94541  
**1.510.589.4009**

## Lifelong Medical Care

837 Addison St.  
Berkeley, CA 94710  
**1.510.981.3250**

## Native American Health Center

2950 International Blvd.  
Oakland, CA 94601  
**1.510.535.4406**, press 1

## Roots Community Health Center

9925 International Blvd.  
Oakland, CA 94603  
**1.510.777.1177**

## Ruby's Place

20880 Baker Rd.  
Castro Valley, CA 94546  
**1.510.581.5626**

## Tiburcio Vasquez Health Center - Hayward

22331 Mission Blvd.  
Hayward, CA 94541  
**1.510.288.3505**

## Tiburcio Vasquez Health Center - San Leandro

16110 E. 14th St.  
San Leandro, CA 94578  
**1.510.288.3505**

## Tiburcio Vasquez Health Center - Union City

33255 9th St.  
Union City, CA 94587  
**1.510.288.3505**

## Tiburcio Vasquez Health Center - Silva Clinic

680 W. Tennyson Rd.  
Hayward, CA 94544  
**1.510.288.3505**

## West Oakland Health Council

700 Adeline St.  
Oakland, CA 94607  
**1.510.835.9610** ext. 2256

